

DOUGLAS A. DUCEY Governor STATE OF ARIZONA BOARD OF BEHAVIORAL HEALTH EXAMINERS 1740 WEST ADAMS STREET, SUITE 3600 PHOENIX, AZ 85007 PHONE: 602.542.1882 FAX: 602.364.0890 Board Website: www.azbbhe.us Email Address: information@azbbhe.us

> TOBI ZAVALA Executive Director

September 1, 2022

The Honorable Douglas A. Ducey Governor, State of Arizona 1700 West Washington Phoenix, AZ 85007

Dear Governor Ducey:

In accordance with guidelines from the Office of Strategic Planning and Budgeting, the Arizona Board of Behavioral Health Examiners respectively submits its FY 2024 operating budget request.

The Board is pleased to present a plan which reflects our mission to establish and maintain standards of qualifications and performance for licensed behavioral health professionals and to regulate the practice of licensed behavioral health professionals for protection of the public.

Your support of the Board's FY 2024 operating budget request is greatly appreciated as it moves through the appropriation process.

If you have any questions, please do not hesitate to contact me at 602-542-1617 or tobi.zavala@azbbhe.us.

Sincerely,

Mili Zanala

Tobi Zavala Executive Director



### State of Arizona Budget Request

State Agency

#### **Board of Behavioral Health Examiners**

A.R.S. Citation:	32-3251	Appropriated Funds		FY 2023 Approp	FY 2024 Fund. Issue	FY 2024 Total Budget
			Total Amount Requeste	ed: 2,179.7	0.0	2,179.7
Governor DU	CEY:	Behavioral Health Examiner Fun	d	2,179.7	0.0	2,179.7
statements an	ccompanying budget schedules, d explanatory information constitute budget request for this agency for 24.					
	my knowledge all statements and contained in the estimates submitted correct.					
Agency Head:	Tobi Zavala					
Title:	Executive Director					
Tobi Zavala	9/1/2022					
	(signature)	-				
Phone:	(602) 542-1617					
Prepared By:	Tobi Zavala		Total:	2,179.7	0.0	2,179.7
Email Address:	Tobi.Zavala@azbbhe.us					
Date Prepared:	Wednesday, August 24, 2022					

### **Revenue Schedule**

Agency:	Board of Behavioral Health Examiners			
Fund: AA100	0 General Fund			
AFIS Code	Category of Receipt and Description	FY 2022	FY 2023	FY 2024
4339	OTHER FEES AND CHARGES FOR SERVICES	1.8	1.9	2.1
4372	PUBLICATIONS AND REPRODUCTIONS	3.0	3.3	3.6
4415	OCCUPATIONAL AND PROFESSIONAL LICENSES	72.7	80.0	88.0
4419	OTHER LICENSES	191.3	210.4	231.5
4439	OTHER PERMITS	0.0	0.0	0.0
4449	OTHER FEES	0.1	0.6	0.7
4519	OTHER FINES OR FORFEITURES OR PENALTIES	2.5	2.7	3.0
4645	CREDIT CARD DISCOUNT FEES PAID	(4.3)	(4.7)	(5.1)
4649	CREDIT CARD CONVENIENCE FEES REVENUE	4.2	4.6	5.1
4699	MISCELLANEOUS RECEIPTS	1.7	1.8	2.0
	Fund 1	Total: 273.0	300.6	330.9

### **Revenue Schedule**

Agency:	Board of Behavioral Health Examiners				
Fund: BH225	6 Behavioral Health Examiner Fund				
AFIS Code	Category of Receipt and Description	_	FY 2022	FY 2023	FY 2024
4339	OTHER FEES AND CHARGES FOR SERVICES	_	16.0	17.6	19.3
4372	PUBLICATIONS AND REPRODUCTIONS		27.2	29.9	32.9
4373	SURPLUS PROPERTY		0.8	0.0	0.0
4415	OCCUPATIONAL AND PROFESSIONAL LICENSES		655.6	721.1	793.2
4419	OTHER LICENSES		1,719.1	1,890.9	2,080.0
4439	OTHER PERMITS		0.0	0.0	0.0
4449	OTHER FEES		(0.1)	(0.9)	(1.0)
4519	OTHER FINES OR FORFEITURES OR PENALTIES		22.9	25.1	27.6
4645	CREDIT CARD DISCOUNT FEES PAID		(41.5)	(45.6)	(50.2)
4649	CREDIT CARD CONVENIENCE FEES REVENUE		38.4	42.2	46.4
4699	MISCELLANEOUS RECEIPTS		14.8	16.2	17.8
		Fund Total:	2,453.2	2,696.5	2,966.0

### Sources and Uses of Funds

ency:	Board of Behavioral Health Examiners			
nd:	BH2256 Behavioral Health Examiner Fund			
	Cash Flow Summary	Actual FY 2022	Estimate FY 2023	Estimate FY 2024
	Balance Forward from Prior Year	4,219.1	4,896.5	5,413.3
	Revenue (From Revenue Schedule)	2,453.2	2,696.5	2,966.0
	Total Available	6,672.3	7,593.0	8,379.3
	Total Appropriated Disbursements	1,775.8	2,179.7	2,179.7
	Total Non-Appropriated Disbursements	0.0	0.0	0.0
	Balance Forward to Next Year	4,896.5	5,413.3	6,199.6
	Appropriated Expenditure	7,050.5	5,715.5	0,199.0
	Expenditure Categories	Actual FY 2022	Estimate FY 2023	Estimate FY 202
	Personal Services	999.0	1,208.7	1,208.7
	Employee Related Expenses	353.6	446.6	446.6
	Prof. And Outside Services	81.4	190.0	190.0
	Travel - In State	5.5	20.0	20.0
	Travel - Out of State	0.5	15.0	15.0
	Food	0.0	0.0	0.0
	Aid to Organizations and Individuals	0.0	0.0	0.0
	Other Operating Expenses	250.8	223.7	223.7
	Equipment	19.1	75.7	75.7
	Capital Outlay	0.0	0.0	0.0
	Debt Service	0.0	0.0	0.0
	Cost Allocation	0.0	0.0	0.0
	Transfers Expenditure Categories Total:	<u>56.4</u> 1,766.3	0.0	<u>0.0</u> 2,179.7
	Non-Lapsing Authority from Prior Years	0.0	2,179.7	2,179.7
	Administrative Adjustments	9.5	0.0	0.0
	Capital Projects (Land, Buildings, Improvements)	0.0	0.0	0.0
	Appropriated 27th Pay Roll	0.0	0.0	0.0
	Legislative Fund Transfers	0.0	0.0	0.0
	IT Project Transfers	0.0	0.0	0.0
	Appropriated Expenditure Total:	1,775.8	2,179.7	2,179.7
	Apppropriated FTE:	17.0	20.0	20.0
-	Fund Description			

OSPB:

Revenues are from the fees, fines, and other revenue collected by the Board, and are used to certify and regulate be marriage and family therapy, and substance abuse counseling

# Summary of Expenditure and Budget Request for All Funds

Agency: Board of Behavioral Health Exa	aminers			
Appropriated	FY 2022 Actual	FY 2023 Expd. Plan	FY 2024 Fund. Issue	FY 2024 Total Request
Cost Center/Program:				
1 Licensing and Regulation	1,766.3	2,179.7	0.0	2,179.7
	1,766.3	2,179.7	0.0	2,179.7
Expenditure Categories				
FTE	17.0	20.0	0.0	20.0
Personal Services	999.0	1,208.7	0.0	1,208.7
Employee Related Expenses	353.6	446.6	0.0	446.6
Professional and Outside Services	81.4	190.0	0.0	190.0
Travel In-State	5.5	20.0	0.0	20.0
Travel Out of State	0.5	15.0	0.0	15.0
Food	0.0	0.0	0.0	0.0
Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
Other Operating Expenses	250.8	223.7	0.0	223.7
Equipment	19.1	75.7	0.0	75.7
Capital Outlay	0.0	0.0	0.0	0.0
Debt Service	0.0	0.0	0.0	0.0
Cost Allocation	0.0	0.0	0.0	0.0
Transfers	56.4	0.0	0.0	0.0
Expenditure Categories Total:	1,766.3	2,179.7	0.0	2,179.7

## Summary of Expenditure and Budget Request for All Funds

Agency:	Board of Behavioral Health Examir	ners			
Agency Total for A	ll Funds:	1,766.3	2,179.7	0.0	2,179.7

# Summary of Expenditure and Budget Request for Selected Funds

#### Agency: Board of Behavioral Health Examiners

#### Fund: BH2256 Behavioral Health Examiner Fund (Appropriated)

		FY 2022 Actual	FY 2023 Expd. Plan	FY 2024 Fund. Issue	FY 2024 Total Request
Cost 0	Center/Program:				
1	Licensing and Regulation	1,766.3	2,179.7	0.0	2,179.7
		1,766.3	2,179.7	0.0	2,179.7
E	Expenditure Categories				
	FTE	17.0	20.0	0.0	20.0
	Personal Services	999.0	1,208.7	0.0	1,208.7
	Employee Related Expenses	353.6	446.6	0.0	446.6
	Professional and Outside Services	81.4	190.0	0.0	190.0
	Travel In-State	5.5	20.0	0.0	20.0
	Travel Out of State	0.5	15.0	0.0	15.0
	Food	0.0	0.0	0.0	0.0
	Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
	Other Operating Expenses	250.8	223.7	0.0	223.7
	Equipment	19.1	75.7	0.0	75.7
	Capital Outlay	0.0	0.0	0.0	0.0
	Debt Service	0.0	0.0	0.0	0.0
	Cost Allocation	0.0	0.0	0.0	0.0
	Transfers	56.4	0.0	0.0	0.0
l	Expenditure Categories Total:	1,766.3	2,179.7	0.0	2,179.7
Fund	I Total:	1,766.3	2,179.7	0.0	2,179.7

# Summary of Expenditure and Budget Request for Selected Funds

Agency:	Board of Behavioral Health Examine	rs			
Fund: BH2256	Behavioral Health Examiner Fund (A	ppropriated)			
		FY 2022 Actual	FY 2023 Expd. Plan	FY 2024 Fund. Issue	FY 2024 Total Request
Agency Total for Se	elected Funds	1,766.3	2,179.7	0.0	2,179.7

### Program Summary of Expenditures and Budget Request

Agen Progr	-	S			
		FY 2022 Actual	FY 2023 Expd. Plan	FY 2024 Fund. Issue	FY 2024 Total Request
Progr	am Summary				
1-1	Licensing and Regulation	1,766.3	2,179.7	0.0	2,179.7
	Program Summary Total:	1,766.3	2,179.7	0.0	2,179.7
Exper	nditure Categories				
0000	FTE Positions	17.0	20.0	0.0	20.0
6000	Personal Services	999.0	1,208.7	0.0	1,208.7
6100	Employee Related Expenses	353.6	446.6	0.0	446.6
5200	Professional and Outside Services	81.4	190.0	0.0	190.0
6500	Travel In-State	5.5	20.0	0.0	20.0
6600	Travel Out of State	0.5	15.0	0.0	15.0
6700	Food	0.0	0.0	0.0	0.0
6800	Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
7000	Other Operating Expenses	250.8	223.7	0.0	223.7
8000	Equipment	19.1	75.7	0.0	75.7
8100	Capital Outlay	0.0	0.0	0.0	0.0
8600	Debt Service	0.0	0.0	0.0	0.0
9000	Cost Allocation	0.0	0.0	0.0	0.0
9100	Transfers	56.4	0.0	0.0	0.0
	Expenditure Categories Total:	1,766.3	2,179.7	0.0	2,179.7
Fund	Source				
Approp	priated Funds				
BH22	56-A Behavioral Health Examiner Fund (Appropriated)	1,766.3	2,179.7	0.0	2,179.7
	-	1,766.3	2,179.7	0.0	2,179.7
	Fund Source Total:	1,766.3	2,179.7	0.0	2,179.7

### Program Group Summary of Expenditures and Budget Request for Selected Funds

Agen	cy: Board of Behaviora	l Health Examir	ners			
Prog	ram: Licensing and Regi	ulation				
			FY 2022 Actual	FY 2023 Expd. Plan	FY 2024 Fund. Issue	FY 2024 Total Request
Fund	BH2256-A Behavioral Health E	Examiner Fund	(Appropriated)			
Prog	ram Expenditures					
	COST CENTER/PROGRAM BUDGET	T UNIT				
1-1	Licensing and Regulation		1,766.3	2,179.7	0.0	2,179.7
		Total	1,766.3	2,179.7	0.0	2,179.7
Appr	opriated Funding					
Expen	diture Categories					
	FTE Positions		17.0	20.0	0.0	20.0
	Personal Services		999.0	1,208.7	0.0	1,208.7
	Employee Related Expenses		353.6	446.6	0.0	446.6
	Professional and Outside Services		81.4	190.0	0.0	190.0
	Travel In-State		5.5	20.0	0.0	20.0
	Travel Out of State		0.5	15.0	0.0	15.0
	Food		0.0	0.0	0.0	0.0
	Aid to Organizations and Individual	S	0.0	0.0	0.0	0.0
	Other Operating Expenses		250.8	223.7	0.0	223.7
	Equipment		19.1	75.7	0.0	75.7
	Capital Outlay		0.0	0.0	0.0	0.0
	Debt Service		0.0	0.0	0.0	0.0
	Cost Allocation		0.0	0.0	0.0	0.0
	Transfers		56.4	0.0	0.0	0.0
Expen	diture Categories Total:		1,766.3	2,179.7	0.0	2,179.7
Fund	BH2256-A Total:	-	1,766.3	2,179.7	0.0	2,179.7
Progra	am 1 Total:	-	1,766.3	2,179.7	0.0	2,179.7

### Program Budget Unit Summary of Expenditures and Budget Request for All Funds

Agency:Board of Behavioral Health ExaminersProgram:Licensing and Regulation

Exper	iditure Categories	FY 2022 Actual	FY 2023 Expd. Plan	FY 2024 Fund. Issue	FY 2024 Total Request
0000	FTE	17.0	20.0	0.0	20.0
6000	Personal Services	999.0	1,208.7	0.0	1,208.7
6100	Employee Related Expenses	353.6	446.6	0.0	446.6
6200	Professional and Outside Services	81.4	190.0	0.0	190.0
6500	Travel In-State	5.5	20.0	0.0	20.0
6600	Travel Out of State	0.5	15.0	0.0	15.0
6700	Food	0.0	0.0	0.0	0.0
6800	Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
7000	Other Operating Expenses	250.8	223.7	0.0	223.7
8000	Equipment	19.1	75.7	0.0	75.7
8100	Capital Outlay	0.0	0.0	0.0	0.0
8600	Debt Service	0.0	0.0	0.0	0.0
9000	Cost Allocation	0.0	0.0	0.0	0.0
9100	Transfers	56.4	0.0	0.0	0.0
	Expenditure Categories Total:	1,766.3	2,179.7	0.0	2,179.7
Fund	Source				
Approp	priated Funds				
BH22	56-A Behavioral Health Examiner Fund (Appropriated)	1,766.3	2,179.7	0.0	2,179.7
	_	1,766.3	2,179.7	0.0	2,179.7
	Fund Source Total:	1,766.3	2,179.7	0.0	2,179.7

### Program Budget Unit Summary of Expenditures and Budget Request for Selected Funds

gency:	Board of Behavioral Health Exa	miners			
		FY 2022	FY 2023	FY 2024	FY 2024
		Actual	Expd. Plan	Fund. Issue	Total Reques
rogram:	Licensing and Regulation				
Fund:	BH2256-A Behavioral Health Examiner	Fund			
Appropr	iated				
0000	FTE	17.0	20.0	0.0	20.
6000	Personal Services	999.0	1,208.7	0.0	1,208.
6100	Employee Related Expenses	353.6	446.6	0.0	446.
6200	Professional and Outside Services	81.4	190.0	0.0	190
6500	Travel In-State	5.5	20.0	0.0	20
6600	Travel Out of State	0.5	15.0	0.0	15
6700	Food	0.0	0.0	0.0	0
6800	Aid to Organizations and Individuals	0.0	0.0	0.0	0
7000	Other Operating Expenses	250.8	223.7	0.0	223
8000	Equipment	19.1	75.7	0.0	75
8100	Capital Outlay	0.0	0.0	0.0	0
8600	Debt Service	0.0	0.0	0.0	0
9000	Cost Allocation	0.0	0.0	0.0	0
9100	Transfers	56.4	0.0	0.0	0
Appro	priated Total:	1,766.3	2,179.7	0.0	2,179
Fund Total	:	1,766.3	2,179.7	0.0	2,179
ogram Total	For Selected Funds:	1,766.3	2,179.7	0.0	2,179

-			
Agency: Board	of Behavioral Health Examiners		
Program: Licen	sing and Regulation		
		FY 2022 Actual	FY 2023 Expd. Plan
FTE		17.0	20.0
	Expenditure Category Total	17.0	20.0
Appropriated			
BH2256-A Behavioral Heal	th Examiner Fund (Appropriated)	17.0	20.0
		17.0	20.0
	Fund Source Total	17.0	20.0
Personal Services		986.0	1,208.7
Boards and Commissions		13.0	0.0
boards and commissions	Expenditure Category Total	999.0	1,208.7
Appropriated			-,
	th Examiner Fund (Appropriated)	999.0	1,208.7
	······································	999.0	1,208.7
	Fund Source Total	999.0 999.0	1,208.7
		333.0	1,200.7
Employee Related Expense	25	353.6	446.6
	Expenditure Category Total	353.6	446.6
Appropriated			
BH2256-A Behavioral Heal	th Examiner Fund (Appropriated)	353.6	446.6
		353.6	446.6
	Fund Source Total	353.6	446.6
Professional and Outside S	ervices		190.0
External Prof/Outside Serv		0.0	100.0
External Investment Servic		0.0	
Other External Financial Se		0.0	
Attorney General Legal Ser		78.8	
External Legal Services		0.0	
External Engineer/Architec	t Cost - Exp	0.0	
External Engineer/Architec		0.0	
Other Design		0.0	
Temporary Agency Service	S	0.0	
Hospital Services		0.0	
Other Medical Services		0.0	
Institutional Care		0.0	
Education And Training		0.6	
Vendor Travel		0.0	
Professional & Outside Ser	vices Excluded from Cost Alloca	0.0	
Vendor Travel - Non Repor	table	0.0	
External Telecom Consultir	ng Services	0.0	
Costs related to those in cu	-	0.0	
Non - Confidential Specialis		0.0	
Confidential Specialist Fees	5	0.0	
Outside Actuarial Costs		0.0	
Other Professional And Out	tside Services	2.0	

Agonovi	Board of Behavioral Health Examiners		
Agency:			
Program:	Licensing and Regulation		
		FY 2022 Actual	FY 2023 Expd. Plan
	Expenditure Category Total	81.4	190.0
Appropriated		<u>.</u>	100.0
BH2256-A Beha	vioral Health Examiner Fund (Appropriated)	81.4	190.0
		81.4	190.0
	Fund Source Total	81.4	190.0
Travel In-State		5.5	20.0
	Expenditure Category Total	5.5	20.0
Appropriated			
	vioral Health Examiner Fund (Appropriated)	5.5	20.0
		5.5	20.0
	Fund Source Total	5.5	20.0
<b>T</b> 101 (0)		0.5	45.0
Travel Out of St		0.5 0.5	<u> </u>
Appropriated	Expenditure Category Total	0.5	15.0
	vioral Health Examiner Fund (Appropriated)	0.5	15.0
	······································	0.5	15.0
	Fund Source Total	0.5	15.0
		010	
Food		0.0	0.0
	Expenditure Category Total	0.0	0.0
Appropriated			
BH2256-A Beha	vioral Health Examiner Fund (Appropriated)	0.0	0.0
		0.0	0.0
	Fund Source Total	0.0	0.0
Aid to Organizat	ions and Individuals	0.0	0.0
· · · · · · · · · · · · · · · · · · ·	Expenditure Category Total	0.0	0.0
Appropriated			
BH2256-A Beha	vioral Health Examiner Fund (Appropriated)	0.0	0.0
		0.0	0.0
	Fund Source Total	0.0	0.0
Other Operating	Expansor		223.7
	Expenditures Budg Approp	0.0	220.1
	Expenditures Excluded from Cost Allocati	0.0	
	nt Charges To State Agency	12.3	
	nt Deductible - Indemnity	0.0	
	nt Deductible - Legal	0.0	
	nt Deductible - Medical	0.0	
	nt Deductible - Other	0.0	
=	hysical-Taxable- Self Ins	0.0	
	Payments To Attorneys	0.0	
	- Non-Taxable- Self Ins	0.0	
	tice - Self-Insured	0.0	
	ility - Self Insured	0.0	
	v Damage - Self- Insured	0.0	
General Property	y Damage - Self- Insured sical Damage-Self Insured	0.0	

Agency:	Board of Behavioral Health Examine	ers	
Program:	Licensing and Regulation		
		FY 2022 Actual	FY 2023 Expd. Plan
Property Insura	ance Premiums	0.0	
Workers Comp	ensation Benefit Payments	0.0	
•	- Administrative Fees	0.0	
Self Insurance	- Premiums	0.0	
Self Insurance	- Claim Payments	0.0	
Self Insurance	- Pharmacy Claims	0.0	
Premium Tax C	Dn Altcs	0.0	
Other Insurance	e-Related Charges	0.0	
Internal Service	e Data Processing	13.8	
Internal Service	e Data Proc- Pc/Lan	0.0	
External Progra	amming-Mainframe/Legacy	54.7	
External Progra	amming- Pc/Lan/Serv/Web	0.0	
External Data	Entry	0.0	
Othr External	Data Proc-Mainframe/Legacy	0.0	
Othr External	Data Proc-Pc/Lan/Serv/Web	1.0	
Pmt for AFIS D	evelopment & Usage	3.1	
Internal Service	e Telecommunications	0.0	
External Teleco	om Long Distance-In-State	10.5	
External Teleco	om Long Distance-Out-State	0.0	
Other External	Telecommunication Service	0.0	
Electricity		0.0	
Sanitation Was	te Disposal	0.0	
Water		0.0	
Gas And Fuel C	Dil For Buildings	0.0	
Other Utilities		0.0	
Building Rent (	Charges To State Agencies	72.4	
Priv Lease To (	Dwn Bld Rent Chrgs To Agy	0.0	
Cert Of Part Blo	d Rent Chrgs To Agy	0.0	
Rental Of Land	And Buildings	0.0	
Rental Of Com	puter Equipment	0.0	
Rental Of Othe	r Machinery And Equipment	0.0	
Miscellaneous I	Rent	6.1	
Interest On Ov	erdue Payments	0.0	
All Other Intere	est Payments	0.0	
Internal Acct/B	udg/Financial Svcs	16.8	
Other Internal	Services	0.0	
Repair And Ma	intenance - Buildings	0.0	
Repair And Ma	intenance - Vehicles	0.0	
Repair And Ma	int - Mainframe And Legacy	0.0	
Repair And Ma	int-Pc/Lan/Serv/Web	0.0	
Repair And Ma	intenance - Other Equipment	0.3	
Other Repair A	nd Maintenance	0.0	
Software Supp	ort And Maintenance	0.0	
Uniforms		0.0	
Inmate Clothin	g	0.0	
Security Suppli	es	0.0	
Office Supplies		20.0	
Computer Supp	blies	0.0	
Housekeeping	Supplies	0.0	
Bedding And B	ath Supplies	0.0	
Drugs And Med	licine Supplies	0.0	

Agency:	Board of Behavioral Health Examiners		
Program:	Licensing and Regulation		
_		FY 2022 Actual	FY 2023 Expd. Plan
Medical Supplies		0.0	
Dental Supplies		0.0	
	Transportation Fuels	0.0	
	ricants And Supplies	0.0	
	upplies-Not Auto Or Build	0.0	
•	Itenance Supplies-Building	0.0	
Other Operating		0.0	
Publications		0.2	
	neld Or Paid Commissions	0.0	
Lottery Prizes		0.0	
Lottery Distribut	ion Costs	0.0	
Material for Furt		0.0	
Other Resale Su	5	0.0	
Loss On Sales O		0.0	
Loss on Sales of	-	0.0	
	n Reimbursement-Graduate	0.0	
	n Reimb Under-Grad/Other	0.0	
1 /	istration-Attendance Fees	1.3	
	And Training Costs	0.0	
Advertising	_ · · · · · ·	0.0	
Sponsorships		0.0	
Internal Printing		0.0	
External Printing		0.0	
Photography		0.0	
Protography Postage And Del	livery	0.0 15.2	
2	livery Iding and Destruction Services	15.2	
	laing and Destruction Services Sign Language Services	1.7	
	Sign Language Services State Universities	0.0	
Other Intrastate		0.0	
Other Intrastate Awards		0.0	
	nd Promotional Items	0.0 0.0	
Entertainment A Dues		0.0 0.8	
	ions and Publications		
	tions And Publications	7.8 5.2	
-	Image Or Microfilm Advances		
Revolving Fund		0.0	
	s Over Approved Limit ditures	0.0	
Relief Bill Expend		0.0	
	v Distr To State Agencies	0.0	
Security Services		4.8	
Judgments - Dar		0.0	
	Claimants Confidential	0.0	
	ntial Restitution To Indiv	0.0	
-	n-Confidential Restitution	0.0	
	nitive And Compensatory	0.0	
	esolve/Disputes/Avoid Costs of Litigation	0.0	
	cted State Inmate Labor	0.0	
Payments To Sta		0.0	
Bad Debt Expens		0.0	
Interview Expen		0.0	
	ations-Nontaxable	0.0	
Employee Reloca	ations-Taxable	0.0	

Agency:	Board of Behavioral Health Examiners		
Program:	Licensing and Regulation		
		FY 2022 Actual	FY 2023 Expd. Plar
Non-Confident	ial Invest/Legal/Law Enf	0.0	
Conf/Sensitive	Invest/Legal/Undercover	0.0	
Fingerprinting,	Background Checks, Etc.	2.8	
	neous Operating	0.0	
	Expenditure Category Total	250.8	223.7
Appropriated			
BH2256-A Beł	avioral Health Examiner Fund (Appropriated)	250.8	223.7
		250.8	223.7
	Fund Source Total	250.8	223.7
Current Year E	xpenditures		75.7
	nent Budget And Approp	0.0	
Vehicles Capita		0.0	
Vehicles Capita		0.0	
Furniture Capit		0.0	
-	orks Of Art & Hist Treas/Coll Capital Purcha	0.0	
•	ks Of Art & Hist Treas/Coll Cap Purchase	0.0	
Furniture Capi	, ,	0.0	
	ipment Capital Purchase	0.0	
• •	ipment Capital Lease	0.0	
	ation Equip-Capital Purchase	0.0	
	ation Equip-Capital Lease	0.0	
	ent Capital Purchase	0.0	
	ent Capital Leases	0.0	
	Licensed Software-Website	0.0	
•	erated Software-Website	0.0	
Development i		0.0	
	Easement/Extraction Rights	0.0	
	purchased, licensed or internally generate	0.0	
	le assets acquired by capital lease	0.0	
	Asset Purchases	0.0	
Leasehold Imp	rovement-Capital Purchase	0.0	
Other Capital /	Asset Leases	0.0	
Non-Capital Ec	uip Budget And Approp	0.0	
Vehicles Non-O	Capital Purchase	0.0	
Vehicles Non-O	Capital Leases	0.0	
Furniture Non-	Capital Purchase	2.3	
Works Of Art A	And Hist Treas-Non Capital	0.0	
Furniture Non-	Capital Leases	0.0	
	ipment Non-Capital Purchase	9.0	
	ipment Non-Capital Lease	0.0	
	ip Non-Capital Purchase	0.0	
	ip Non-Capital Leases	0.0	
	ent Non-Capital Purchase	(1.9)	
	Capital Purchase	0.0	
	ent Non-Capital Lease	0.0	
• •	Licensed Software/Website	9.7	
	erated Software/Website	0.0	
LICENSES AND		0.0	
	Easement/Extraction Exp	0.0	
	le Assets - Purchased, Licensed or Internall	0.0	

Agency:	Board of Behavioral Health Examiners			
Program:	Licensing and Regulation			
			FY 2022 Actual	FY 2023 Expd. Plan
Noncapital Sof	tware/Web By Capital Lease		0.0	
	ble Assets Acquired by Capital Lease		0.0	
	ed Tangible Assets to be Expenses		0.0	
Non-Capital Ed	quipment Excluded from Cost Allocation		0.0	
	Expenditure Category Tota		19.1	75.7
Appropriated			10.1	75 7
BH2256-A Ber	navioral Health Examiner Fund (Appropriated)		19.1	75.7
		-	19.1	75.7
	Fund Source Total		19.1	75.7
Capital Outlay			0.0	0.0
,	Expenditure Category Tota	· ·	0.0	0.0
Appropriated				
BH2256-A Beł	navioral Health Examiner Fund (Appropriated)		0.0	0.0
		_	0.0	0.0
	Fund Source Total	_	0.0	0.0
Debt Service	Expenditure Category Tota		0.0 <b>0.0</b>	0.0
Appropriated	Expenditure Category Total		0.0	0.0
Appropriated	navioral Health Examiner Fund (Appropriated)		0.0	0.0
DHZZJO-A DEI		-		
	Fund Source Total	_	<u> </u>	0.0
			0.0	0.0
Cost Allocation			0.0	0.0
	Expenditure Category Tota	I	0.0	0.0
Appropriated				
BH2256-A Bel	navioral Health Examiner Fund (Appropriated)		0.0	0.0
		_	0.0	0.0
	Fund Source Total		0.0	0.0
Transfers			56.4	0.0
	Expenditure Category Tota	I	56.4	0.0
Appropriated				
BH2256-A Bel	navioral Health Examiner Fund (Appropriated)		56.4	0.0
			56.4	0.0
	Fund Source Total		56.4	0.0
Employee Reti	rement Coverage			
			Persona	
Retirement Syst		FTE	Service	
Arizona State Re	tirement System	20.0	1,208.	7 BH2256-A
Combined Regi FICA Maximum	ular & Elected Positions At/Above of \$147,000			
Total Person FTE Servic	The second se			
0.0	0.0 0.0			

### **Administrative Costs**

Administrative (	Costs Summary		
	Common Administrative Area	FY 2023	
	Personal Services	60.4	
	ERE	22.3	
	All Other	27.0	
	Administrative Costs Total:	109.7	
Administrative (	Cost / Total Expenditure Ratio	Request	Admin %
	 FY 2023	2,179.7	5.0%



**STATE OF ARIZONA BOARD OF BEHAVIORAL HEALTH EXAMINERS** 1740 WEST ADAMS STREET, SUITE 3600 PHOENIX, AZ 85007 PHONE: 602.542.1882 FAX: 602.364.0890 Board Website: www.azbbhe.us Email Address: information@azbbhe.us

DOUGLAS A. DUCEY Governor

TOBI ZAVALA Executive Director

#### **Revenue Justification**

#### 1. **Purpose of the Fund**

The Board is authorized to collect fees necessary to support its functions, which include ensuring that licensed behavioral health professionals meet required minimum standards in education, experience and competency, and investigating and taking disciplinary action against incompetent and/or unprofessional licensees and applicants.

#### 2. Sources of Revenues

The overwhelming majority of the Board's revenues come from three sources: licensure application fees, renewal fees, and verification fees.

The Board's current fees are as follows:	
Licensure Application Fee	\$ 250
Inactive License Application Fee	\$ 100
Temporary License Application Fee	\$ 50
Educational Program Application	\$ 500
Renewal Fee (biennial)	\$ 325
Renewal Fee: More than One Renewal Application (biennial)	\$ 163
Renewal Late Fee	\$ 100
Verification Fee	\$ 20

#### 3. **Explanation of Methodology Used**

#### FY 2022 Actual Revenue<sup>1</sup>

2,914 6004	Applications Renewals	\$ \$	250 325	\$ \$	$728,340^{2}$ 1,910,423 <sup>3</sup>
695	Verifications	\$	20	\$	17,795
	Miscellaneous revenue			\$	44,244 <sup>4</sup>
	TO	TAL Actual Rev	enue	\$	2,726,196
	Revenue for Behavioral Health	Examiners Fund	90%	\$	2,453,109
	I	FY2022 Expendi	tures	\$	1,775,716
	Total Revenue Surp	lus over Expendi	tures	\$	677,393

All revenues include the 10% deposits into the General Fund.

Total application revenue reflects inactive and temporary license fees, educational program applications, and refunds.

Total renewal revenue reflects the loss of revenue resulting from the fee discount available to licensees who renew multiple licenses at the same time and refunds. Renewal revenue also includes a gain from late fees.

<sup>&</sup>lt;sup>4</sup> Miscellaneous revenue continues to increase with growth in applications/renewals as this includes funds related to credit card convenience fees and fingerprinting fees. This category also includes public record requests.

#### FY 2023 Expected Revenue<sup>5</sup>

3,205 6,604 765	Applications Renewals Verifications Miscellaneous revenue	\$ \$	250 325 20	\$ \$ \$ _	801,174 2,129,398.70 19,574.50 47,811.50
		TOTAL Expected Rev	enue		2,997,958.70
Estim	ated Revenue for Behavioral	Health Examiners Fund	90%	\$	2,697,554
		FY2023 Appropri	ation	\$	2,179,700
	Total Revenu	e Surplus Over Appropri	ation	\$	517,854

#### FY 2024 Expected Revenue

3,526	Applications \$	250	\$	881,291
7,265	Renewals \$	325	\$	2,342,338.57
841	Verifications \$	20	\$	21,531.95
	Miscellaneous revenue		\$	52,592.65
	TOTAL Expected Rev	<i>v</i> enue	-	3,297,754.57
	Estimated Revenue for Behavioral Health Examiners Fund	90%	\$	2,967,309
FY2024 (requested) Appropriation		\$	2,179,700	
	Total Revenue Surplus over Appropriation		\$	787,609

<sup>&</sup>lt;sup>5</sup> Revenues for FY23 and FY24 are estimated at a 10% increase.

#### 2022 - 2024 ARIZONA MASTER LIST OF STATE GOVERNMENT PROGRAMS

			FY 2022	FY 2023	FY 2024	
BHA 0.0 Agency Summary	Performance Measures Numbers of inspections/investigations	Actual 818	Estimate 900	Estimate 990		
		Numbers of inspections, investigations	010	500	550	
BO	ARD OF BEHAVIORAL HEALTH EXAMINERS	Average days to resolve a complaint	163	180	180	
Tobi Zavala, Exe	cutive Director					
Board of Behavioral Health Examiners (602) 542-1617 Number of complaints received ab		183	201	221		
A.R.S. §§ 32-32	51 to 32-3322	licensees				

#### Mission:

To establish and maintain standards of qualifications and performance for licensed behavioral health professionals in the fields of counseling, marriage and family therapy, social work, and substance abuse counseling, and to regulate the practice of licensed behavioral health professionals for the protection of the public.

#### **Description:**

The Board of Behavioral Health Examiners licenses and biennially renews licensure for approximately 15,212 behavioral health professionals, requiring these professionals to meet minimum standards of education, experience, and competency, as measured by examination. The Board also receives and investigates complaints, takes necessary disciplinary action, and responds to inquiries from consumers regarding the licensure status and complaint history of individual behavioral health professionals.

•	Goal 1	To improve agency operations to ensure equitable,		
		consistent, and timely enforcement of statutes and rules		
		regulating behavioral health professionals.		

Objective: 1 FY2022: License Applications completed within 270 days.

FY2023: License Applications completed within 270 days.

FY2024: License Applications completed within 270 days.								
	FY 2022	FY 2023	FY 2024					
Performance Measures	Actual	Estimate	Estimate					
Percent of application reviews completed within 180 days	99	99	99					
Number of new and existing licenses issued	15,212	16,733	18,407					
Administration as a percentage of total cost	5.0	5.0	5.0					
Applications received	2,914	3,205	3,526					
Individuals licensed	2,413	2,654	2,920					
Objective: 2 FY2022: License Renewals completed within 90 days. FY2023: License Renewals completed within 90 days. FY2024: License Renewals completed within 90 days.								
Performance Measures	FY 2022	FY 2023	FY 2024					
	Actual	Estimate	Estimate					
Renewals received	6004	6,604	7,265					
Average number of days to renew a license from receipt of application to issuance	8	7	7					
Objective: 3 FY2022: License Verificat	tions completed	within 30 days.						
FY2023: License Verificat	tions completed	within 30 days.						
FY2024: License Verificat	tions completed	within 30 days.						
	FY 2022	FY 2023	FY 2024					
Performance Measures	Actual	Estimate	Estimate					
Average number of days to process verifications	5	4	4					
Verifications received	695	765	841					
Objective: 4 FY2022: Investigations and Complaints FY2023: Investigations and Complaints								

FY2024: Investigations and Complaints

Performance Measures	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate	
Numbers of inspections/investigations	818	900	990	
Average days to resolve a complaint	163	180	180	
Number of complaints received about licensees	183	201	221	

### **Agency 5-Year Plan**

**Issue 1** The increased volume of licensure applications is impacting the processing time from application receipt to license issuance.

**Description:** From FY18-FY22, the Board had a 71% increase in the number of applications. The anticipated volume is expected to continue to increase with the Board's changes in 2018 to A.R.S. § 32-3274 which regulates licensure by endorsement, and the Universal Recognition path to licensure passed in Laws 2019, Chapter 55. Additionally, there is an increased demand for behavioral health professionals.

- Ongoing challenges related to the increased volume:
- 1. Increased documents, tracking, applicant follow-up and incoming phone/email traffic.
- 2.Prioritizing different types of applications and those in varying stages in the process is more challenging with the influx.
- 3. Increasing number of renewal applications.
- 4. Increased traffic in background investigations

#### Solutions:

The Board plans to address these challenges as follows:

- 1. The Board will continue to streamline application processing through increased use of electronic systems.
- 2. The Board will maximize new credentialing staff by restructuring responsibilities by duty type and level of complexity.
- 3. The Board will address increasing investigations with new staff, which will allow appropriate case assignment numbers.
- 4. The Board is continuing to LEAN the application process by eliminating inefficient or redundant procedures

#### Issue 2 Continued migration to conducting business electronically

**Description:** The Board recognizes the need to move to a more paperless environment to assist the public with submitting information to the Board and help staff process incoming work more efficiently. The Board is working to develop an e-licensing system, which will allow individuals to apply for licensure through a web-based portal. This will eliminate manual data entry for applications, address changes, renewals, and other important data. This will increase efficiencies and streamline processes, while making the information exchange easier with the public.

#### Solutions:

The Board plans to continue evaluating processes and communication that can be moved to an electronic platform as follows:

- 1. Implement e-licensing system, allowing for a public facing portal.
- 2. Convert forms used by the public to an online platform.
- 3. Use digital signature programs to secure authorization on forms requiring signatures.
- 4. Improve the Board's digitization of records originally in paper format for archiving according to retention schedules.
- 5. Implement replacement for the Board's database, allowing for easier data collection and storage.

#### **Resource Assumptions**

	FY2025 Estimate	FY2026 Estimate	FY2027 Estimate
Full-Time Equivalent Positions	20.0	20.0	20.0
General Fund	0.0	0.0	0.0
Other Appropriated Funds	2,179.7	2,179.7	2,179.7
Non-Appropriated Funds	0.0	0.0	0.0
Federal Funds	0.0	0.0	0.0

